## Eric C. Deters & Associates, P.S.C.

Attorneys at Law 5247 Madison Pike Independence, KY 41051-7941

859-363-1900

Fax: 859-363-1444

E-mail: cteljr@yahoo.com, clester@ericdeters.com

Charles T. Lester, Jr. Licensed to practice in Kentucky and Ohio

AUG 0 9 2011

August 8, 2011

**PUBLIC SERVICE** COMMISSION

Jeff R. Derouen, Executive Director **Public Service Commission** 211 Sower Boulevard Frankfort, Kentucky 40602-0615

By FED EX 874770203427

RE:

BULLDOGS ENTERPRISES INC vs, DUKE ENERGY KENTUCKY INC

Case No. 2010-00404

Dear Director Derouen:

In accordance with the discussions between Quang D. Nguyen of your office and and Loretta Liitle and myself of this office, I have enclosed six copies of the RESPONSE TO RESPONDENT'S INITIAL REQUESTS FOR PRODUCTION OF DOCUMENTS AND INTERROGATORIES.

Please feel free to call if you have any questions. Thank you.

Sincerely yours,

Charles T. Lester, Jr.

Licensed to practice in Kentucky and Ohio

Encl.

cc:

Mark David Gross FROST BROWN TODD LLC 250 W. Main St, STE 2800 Lexington, KY 40507-1749

# COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

AUG 09 2011

BULLDOG'S ENTERPRISES, INC. d/b/a BULLDOG'S ROAD HOUSE COMPLAINANT	)	COMMISSION COMMISSION
VS	)	Case No. 2010-00404
DUKE ENERGY KENTUCKY, INC. RESPONDENT	)	

# BULLDOG'S ROAD HOUSE REPONSE TO RESPONDENT'S INITIAL REQUESTS FOR PROCUCTION OF DOCUMENTS AND INTERROGATORIES

Comes now the Complainant, Bulldog's Road House, by counsel, and does nereby respond to the first set of data request submitted by Respondent, Duke Energy Kentucky, Inc., as set forth below:

# Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

1. Please refer to paragraph seven of your complaint wherein you make the following statement: "Upon information and belief, thousands of Respondent's commercial customers are subject to such meter malfunctions annually." Please identify each and every fact known by you that supports this statement and identify with particularity the source(s) of your knowledge of each such fact.

### RESPONSE:

Complainant has received several letters from similarly situated customers causing the Complainant to believe that Respondent's customers suffer a pattern of meter malfunctions every year. For a list of persons who provided Complainant with such information, please see response to Interrogatory 10.

## Bulldog's Road House Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404 Responding Witness: Eric C. Deters

- 2. Please refer to paragraph ten of your complaint wherein you make the following statement: "Complainant closed this location for retail customers on June 1 2010."
  - a) Explain what is meant by "retail customers"

## RESPONSE:

Retail customers mean the day-to-day patrons of the restaurant who visited with the intention of enjoying Complainant's food and drink.

b) Explain what is meant by "closed."

#### RESPONSE:

Bulldog's Road House closed to patrons for the months of June and July 2010. The restaurant remained, however, available for the booking of private events. No such events occurred during those two months except July 4<sup>th</sup> weekend and one other night. Also, it was closed for August until the last ten days.

c) Explain whether the Premises remained open for any type of service to other customers, persons or entities on or after June 1, 2010.

#### RESPONSE:

As mentioned above, the restaurant remained open for the booking of private events during June and July 2010. The restaurant opened for the July 4<sup>th</sup> holiday weekend (July 2-4, 2010) and one other party in July, but that was the only activity that actually occurred inside the restaurant during the time period in question. The restaurant reopened in late August.

# Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

- Please refer to paragraph eleven of your complaint wherein you make the following statement: "Despite the location being closed, and virtually no utilities being used. Respondent billed Complainant over \$3,600.00 for June and over \$3,800.00 for July "
- a) Please explain what is meant by the phrase "virtually no utilities being used."

## RESPONSE:

On, or around June 1, 2010, seven small refrigerators (four in the kitchen and three in the bar area), one large freezer and all of the televisions were shut down. In addition, the air was off and the lights were off.

b) Please identify the specific utilities being used at the Premises during the months of June and July 2010.

#### **RESPONSE:**

There would be no gas usage and limited electric based upon 3(a).

## Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

4. Please refer to paragraph thirteen of your complaint wherein you make the following statement: "Upon information and belief, Respondent treats all similarly situated commercial accounts in the same manner." Please identify each and every fact known by you that supports this statement and identify with particularity the source(s) of your knowledge of each such fact.

### RESPONSE:

Complainant's information and belief is based upon the premises that Respondent conducts its business with each customer in a uniform manner, especially given the uniform billing statements contained within each customer bill, along with Respondent's uniform procedures for responding to customer billing complaints.

# Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

5. Please refer to paragraph fifteen of your complaint wherein you make the following statement: "Respondent has tens of thousands of commercial customers utilizing its meters, of which thousands malfunction annually." Please identify each and every fact known by you that supports this statement and identify with particularity the source(s) of your knowledge of each such fact.

### RESPONSE:

This information was received from Duke.

## Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

6. Please refer to paragraph seventeen of your complaint wherein you make the following statement: "Respondent's commercial accounts that close are subsequently overbilled for utilities they did not use." Please identify each and every fact known by you that supports this statement and identify with particularity the source(s) of your knowledge of each such fact.

### RESPONSE:

This is based upon common sense. In addition, others have said the same thing to Respondent.

# Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

7. Please explain why Bulldog has standing to file this complaint when 'Willie's of Independence" is the name of the customer who has subscribed to service from Duke Energy at the Premises.

## RESPONSE:

Complainant purchased the property from Willie's of Independence. All services were paid by Bulldog's pursuant to the agreement of sale from Willie's. Respondent was paid from Complainant's pockets. Willie's made a full assignment. It was just never taken out of Willie's name.

# Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

8. Please explain the legal, financial and commercial relationship(s) between Bulldog and Willie's of Independence.

## RESPONSE:

There is no legal, financial and commercial relationship between the Bulldog and Willie's of Independence. Bulldog Enterprises, Inc. purchased the restaurant from Willie's of Independence.

## Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

9. Please identify the specific tariff(s), regulation(s) and/or tariff(s) that you believe Duke Energy has violated. For each such violation, please identify each and every fact that you rely upon to support your belief and identify with particularity the source(s) of your knowledge of each such fact.

## RESPONSE:

The ones which prevent Duke from billing for gas and electric not consumed

## Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

10. Please refer to page two of your response to Duke Energy's motion to dismiss wherein you make the following statement: "Numerous customers of Defendant have contacted Complainant to tell their stories regarding improper billing practices regularly carried out by Defendant." Please identify all such customers by name, address and telephone number.

#### RESPONSE:

Robert Beyrer 7579 Montridge Dr. Cincinnati, OH 45244-3232

Kristin Valenti 4334 Glendale-Milford Road Cincinnati, OH 45242

Stephen R. Kremer 3283 Yelton lane Ameila, OH 45102

Larry Miller 1719 Dana Ave., Unit S Cincinnati, OH 45206

Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

11. Please state why you have not paid the undisputed portions of your electric and gas bills as required by 807 KAR 5:007, Sections 10-11.

## RESPONSE:

Given the Respondent's inability to explain why the consumption of energy and gas was so high for the months of June and July 2010- in a closed restaurant-it is impossible for Bulldog's to determine what it actually owes. This discrepancy causes Bulldog's to question the accuracy of all prior bills. This is especially the case given the Defendant's record of repeated meter failures and the application of fast-meter charges to the bills.

Respondent was left with paying the bills or closing. Respondent chose closing.

# Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

12. Please identify each and every Electrical Device that was installed at, attached to or located in the Premises during the months of June and July of 2010.

### RESPONSE:

The normal equipment used in the operating of a full service kitchen.

Response to the Initial Data Request of Duke Energy Kentucky
Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

13. Please identify by name, title, address and phone number the person(s) who actually disconnected each of the Electrical Devices identified in response to interrogatory \_\_\_ and the date of each disconnection.

### RESPONSE:

Tami Ponzer Former General Manager, Bulldog's Roadhouse 85 Roselawn Dr. Independence, KY 41501

Memorial Day weekend and after the two July events.

# Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

14. For each Electrical Device you identified in response to interrogatory thirteen as being disconnected, please state whether it was subsequently reconnected to an electrical outlet.

**RESPONSE:** 

Yes.

# Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

15. Please state whether Bulldog was the employer of any individuals who worked at the Premises during the period of January 2010 through October 2010.

	J 1	,	
RESPONSE:			
KESPUNSE.			

Yes.

a) If Bulldog was the employer of individuals who worked at the Premises during the period of January 2010 through October 2010, please identify by name, title, address and phone number the individuals so employed.

#### RESPONSE:

(See attacked list)

b) If anyone worked at the Premises during the period of January 2010 through October 2010 and was an employee of a person or entity other than Bulldog, please identify the name, address and phone number of such other person or entity.

#### RESPONSE:

Every person working on the Premises from January 2010 through October 2010 was an employee of Bulldog's.

Response to the Initial Data Request of Duke Energy Kentucky
Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

16. Please state whether any activities (which for purposes of this interrogatory shall include, but not be limited to: hosting private parties, receptions, celebrations or dining; bartending; catering; warehousing or storage; cleaning; maintaining; or watching television, movies or live entertainment) were conducted at the Premises on or after June 1, 2010. If any such activities occurred at the Premises on or after June 1, 2010, please identify the nature and date(s) of each such activity.

#### RESPONSE:

No activities occurred at the premises after June 1, 2010, with the exception of the opening of the restaurant to patrons for the July 4, 2010 holiday weekend and one other July event. Bulldog's Roadhouse re-opened, with limited hours, in late August 2010.

Response to the Initial Data Request of Duke Energy Kentucky
Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

## REQUESTS FOR PRODUCTION

1. Please Duke Energy in 2010	e produce a copy of any and all documents received by Bulldog f D.	rom
RESPONSE:		
See attached.		

Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

2. For each customer identified by you in Exhibit F to your response in opposition to Duke Energy's motion to dismiss or in your response to interrogatory number \_\_ above, please produce a copy of all documents received by you from each customer.

RESPONSE:

Attached.

19

Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

3. Please produce an audio recording or transcript of any discussions you have had about the facts of this case during a radio broadcast in which you were a participant.

### RESPONSE:

Unknown. Respondent has no idea what shows it was spoken about. There were no transcripts.

Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

4. Please produce a copy of any video recordings or posts of any discussion you have had about the facts of this case in the context of a blog, internet post, or social media outlet (i.e. UTube, Twitter, Facebook, etc.).

## RESPONSE:

No such video recordings or posts exist to Respondent's recollection.

# Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

5. Please produce a copy of all payroll records arising from or relating to work performed by any individuals identified in response to interrogatory \_\_\_. To the extent that any confidential information may be set forth in said records, the Complainant should consider seeking a designation of the confidential information pursuant to 807 KAR 5:001, Section 7.

### RESPONSE:

These are confidential.

# Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

6. Please produce a copy of all bills of sale, bills of lading, invoices, receipts or other documents arising from or relating to deliveries of food, beverages, goods or supplies to the Premises on or after June 1, 2010.

### RESPONSE:

Respondent does not have these in his possession.

Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

7. Please produce a copy of any and all utility bills arising from or relating to use of utility services at the Premises for June and July 2010. Without limitation, please include any bills for cable or satellite television service, water service, telephone service, wastewater/sewage service and trash removal service.

RESPONSE:

See attached.

## Response to the Initial Data Request of Duke Energy Kentucky Dated: June 30, 2011

Case No. 2010-00404

Responding Witness: Eric C. Deters

8. Please produce a copy of any and all bills of sale, bills of lading, invoices, receipts or other documents arising from or relating to the disposition of Electrical Devices located at the Premises as of June 1, 2010. If any Electrical Devices located at the Premises as of June 1, 2010 were sold, transferred, gifted or in any other manner removed from the Premises, and no documentation exists arising from or relating to said sale, transfer, gift or removal, please state the date and nature of each transaction.

#### RESPONSE:

(See attached.)

Respectfully submitted,

Eric C. Deters (81812)

5247 Madison Pike Independence, KY 41017

Phone: (859) 363-1900

Fax: (859) 363-1444 Email: eric@ericdeters.com

## CERTIFICATE OF SERVICE

Thereby certify that on July 15, 2011, a copy of the foregoing was served via electronic mail and regular U.S. mail, postage pre-paid, upon the following:

Mark David Gross Frost Brown Todd, LLC 250 W. Mam Street, Suite 2800 Lexington, KY 40507-1749

Counsel for Complainant

Q THE KE ENERGY Responses to Discovery DOC

### **Eric Deters**

From: John F. Damico [jdamico@ercerc.com]

Sent: Friday, December 31, 2010 3:54 PM

To: Eric Deters

Cc: John F. Damico

Subject: Regarding your litigation with the electric company

FIFTE

I have written to you before and I am on your newsletter list and wanted to remind you of my qualifications based on your comments today on the radio regarding your law suit with the electric company.

010

This email is confidential and only between you and I and please do not forward this entermation or share with anyone

ыны a small business owner, water, sawer and stormwater financial rate consultant.

We specialize in setting water, sewer and stormwater rates and specialize in establishing storm water utility program all across the united states.

With that said. I may be helpful assisting you with identifying the skeletons the electric company may have or at least provide the appropriate questions to ask or the areas of cost or approaches to emphasize in your analysis.

am not an experienced gas/electric utility rate setting consultant but the concepts and approaches are generally the same from industry to industry.

I have been an expert witness for several stormwater cases including having to defend the City of Lancaster Ohio stormwater utility program which I established and then later defended in court and the program was upheld, this past May 2010.

This is very next information is confidential from the City of Cold Springs KY standpoint

am assisting the City of Cold Springs KY with a law suit against SD1 (the sanitation district 1)

The City is suing SD1 and is requesting to be released from the SD1 stormwater fee.

If appears the court will rule that the City can leave the SD1 district and fee

Again this is not for public distribution as of yet

and willing to provide some level of free services to you to prove I am qualified if you will make my services appropriate.

it listen to you on the radio and I agree with most of your viewpoints.

I am a conservative and registered as a republican in Kentucky only because I want to

with it the comanes otherwise Lam an independent

The it been a small cusiness (self employed) owner since 1995.

If the are events need of my services please let me know and visit my web site, or contact our If the have any questions

that any plan is to get involved with the flea Party in northern Kentucky and assist them to charterge the local water districts determining where the waste with those agencies may be able twoold love to assist a community or group to sue SO1 regarding either or both sanitary and storm rates.)

Thank you for your time

Sincerety

John F. Damico
President
Environmental Rate Consultants, Inc (ERC)
2113 Greenbriar Place
Union, Kentucky 41091
859-384-7283
859-384-7284 fax
859-466-3354 cell
idamico@ercerc.com

www.ercerc.com

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From: Eric Deters [mailto:eric@ericdeters.com] Sent: Thursday, December 30, 2010 12:42 PM

To: jdamico@ercerc.com Subject: Newsletter

You are receiving this email from Eric C. Deters & Assoc. To ensure that you continue to receive emails from us, click <u>confirm</u>. If you add eric@ericdeters to your safe senders list in Outlook the images will automatically download.

You may unsubscribe if you no longer wish to receive our emails.

Eric Deter	S	
From: To: Cc:	JOE BREHM [JEREHMO@INSIGHTBB.COM] Eric Deters	Sent: Fri 10/22/2010 9:22 AM
Subject: Attachment	RE: CLASS ACTION UTILITY CASES	
Yes I wall		
[ will keep a re	ecord each time this happens to me	
Thanks Joe		
Sent: Thurso	Dericdeters.com [mailto:eric@ericdeters.com] day, October 21, 2010 10:53 PM HM : CLASS ACTION UTILITY CASES	
At no cost	.will you join me?	
Sent on the Spr	rint® Now Network from my BlackBerry®	
From: "JOE	E BREHM" <jbrehm0@insightbb.co< td=""><td>)M&gt;</td></jbrehm0@insightbb.co<>	)M>
Date: Thu,	21 Oct 2010 23:46:06 -0500	
To: <eric@e< td=""><td>ericdeters.com&gt;</td><td></td></eric@e<>	ericdeters.com>	
Subject: CL	ASS ACTION UTILITY CASES	

If you are still filling a case against the utilities I have something.

Hello Eric,

	509 Ash Road
	Covington, Ky 41015
average	I had the water turned on 8-18-2010. They charged me the \$36.89. 8-18-2010 thru 8-31-2010. I was told that was the
	9-1-2010 thru 9-30-2010 I was charged \$40.37.
house.	The house is empty and there should only be a couple of gallons used a month. There is no running toilet or bath in this
	I called and asked what is up and was told they would adjust it to their minimum even if no water is being used.
	\$10.12/month sanitation
	\$4.44 / month storm water
	I have this happen all the time with houses but haven't had anything documented to send you.
entrance b this for my	Both the water company and the electric company will charge a minimum fee even the utility is shut off at the service y the home owner. The only way to avoid this minimum fee is to call them and have them shut off the service. I do gas at my personal residence each summer, but then they charge me \$25 to come back out and turn it back on.
Listen to yo	ou on the radio all of the time and love your show. The issues are generally very relevant to what I am dealing with.
Thanks for	all your help,
Joe Brehm	

859-816-8712



139 East Fourth Street. ATII 25

P.O. Box 960

Cincinnati, OH 45201-0960 Telephone: (513) 419-1831 Facsimile: (513) 419-1826

James E. McLean

Assistant General Counsel

E-mail: James McLean@duke-energy.com

August 3, 2010

Hon. Eric Deters Eric C. Deters & Associates 5247 Madison Pike Independence, KY 41051

in Independence. -

Re:

Willie's of Independence

Dear Eric:

I am in receipt of your August 2, 2010 letter in which you indicated you were unhappy with your current Duke Energy billing statements. In your previous correspondence you indicated that your business was not fully functioning for the past few months and that your Duke Energy statements should be reflecting decreased usage.

We have investigated, but calls to you seeking additional information about your usage during the relevant period in order to assist in our investigation, have gone unanswered.

Nonetheless, as a courtesy to you and out of an abundance of caution, we will be sending a technician to your place of business within the week to test the meter's accuracy. The disconnect order has been postponed until August 16<sup>th</sup> to give us additional time to resolve this dispute.

If the meter is determined to be malfunctioning, then we will certainly repair it and adjust your bill accordingly. However, if the meter is operating properly I am sure you understand that we must insist upon payment. In that event, we must receive a payment of at least \$3,612.00 by August 13<sup>th</sup>.

Finally, the caustic nature of the correspondence you have sent, particularly your August 2<sup>nd</sup> letter, was alarming. As a member of the Bar you are held to a higher standard. I sincerely hope you will demonstrate more diplomacy and professionalism moving forward, and extend to me the courtesy I have extended to you. Should you have any questions, please do not hesitate to contact me.

James E. McLean, Esq.

JEM/emr



May 24, 2010

Willie's of Independence 2015 Declaration Dr. Independence, IN 41051

Subject: Billing Adjustment for Unmetered Usage for Account Number 0410220802

Dear Customer:

It has been determined that our electric meter 108007257 at 2015 Declaration Dr. was not registering properly for the time period of 4/21/10 to 4/30/10. As a result of this finding, the meter was replaced on 4/30/10. Although metering equipment may occasionally malfunction, use of the service often continues without interruption and without proper meter registration.

When this circumstance occurs, Kentucky law states that the company can re-bill commercial accounts for the portion of the electric usage that did not register up to two years immediately prior to the date the defective meter was removed. Therefore, in accordance with Kentucky law, in order to bill for the unmetered usage, we have recalculated and re-billed your account for the time period of 4/21/10 to 4/30/10.

The method of determining the actual usage during this time period was based on a review of your usage patterns before and/or after installation of the new meter. Additionally, the appropriate rate in effect during the malfunction period was used to calculate the dollar amount owed. Any payments made to this account during the noted time period have been credited as well.

A billing adjustment for \$617.90 for the unmetered usage will be reflected on your next bill.

We realize that unexpected bills can be difficult to manage. After you have received your bill, if you need to make payment arrangements or if you have any questions concerning the adjustment, please feel free to call our Business Service Center at 1-800-774-1202.

At Duke Energy, we value you as a customer and appreciate the opportunity to serve your electric needs.

Sincerely.

J.R. Rainear

Customer Service Department



October 6, 2010

OCO1703 O1 AB 0.360 TAUTO F6 2 0123 41031-798315 -C01-POCCO0-Indiplication of the control of the

Subject: Disconnection Notice for Account Number 04102208-02-7

Dear Customer:

We want to inform you of some important information regarding your account with us.

At this time, our records indicate that your account at 2015 DECLARATION DR has a past due balance of \$9,561.64. To maintain your utility service, it will be necessary for you to pay your bill in full.

Please contact us at (513)651-5100 as soon as possible to discuss your account.

Thank you in advance for your prompt attention to this matter. We look forward to hearing from you soon.

Sincerely,

J.R. Rainear

Customer Service Department



CR043



November 2, 2010

COCO137 OF AT 0 357 "AUTO FF 2 0142 41051-798313 -C01-POCCCG-1 Infully [Infully [Inf

Subject: Disconnection Notice for Account Number 04102208-02-7

Dear Customer:

We want to inform you of some important information regarding your account with us.

At this time, our records indicate that our account at 2015 DECLARATION DR has a past due balarce of \$17,866.44. To maintain your utility service, it will a necessary for you to pay your bill in full.

Please contact us at (513)651-5100 as loon as possible to discuss your account.

Thank you in advance for your prompt attention to this matter. We look forward to hearing from you soon.

Sincerely,

J.R. Rainear

Customer Service Department

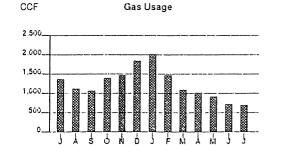


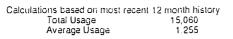
Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	0410-2208-02-7

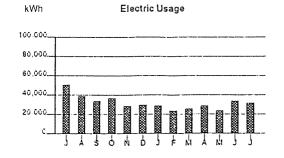
Reduce Your Carbon Footprint: Looking for a way to help the environment? Participating in the new Carbon Offset Program is an easy and inexpensive way to balance out the environmental consequences of your energy use. Visit www.balanceyourequation.com for more information.

		Explanation of Current Charges		
Gas Meter -	000172281	Duke Energy Rate GS - General Service		
CCF Usage -	706	Customer Charge	\$ 47.50	
Jun 21 - Jul 21 30 Days		Gas Delivery Charge 706 CCF @ \$ 0.20530000	144.94	
<b>,</b> -		Gas Cost Recovery 706 CCF @ \$ 0.68260000	481.92	\$ 674.36
		Total Curren	t Gas Charges	\$ 674.36
Electric Meter -	106195956	Duke Energy Rate DS01 - Distribution Service		
Multipliers - kWh Usage - Demand Read -	40 32.400 02.78	Customer Charge Demand Chrg	\$ 15.00	
Actual kW -	111.20	15.00 kW 0.00000000 96.20 kW @ \$7.75000000		
Jun 21 - Jul 21 30 Days		Energy Chrg 6,000 kWh @ \$0.09156800 26,400 kWh @ \$0.06004200 Elec DSM Rider		
		32,400 kWh @ \$0.00091700 Rider MSR-E	29.71	
		32,400 kWh 0.00000000 Rider PSM	00.00	
		32,400 kWh @ \$0.000917000 Elec Fuel Adjustment	cr 29.71cr	
		32,400 kWh @ \$ 0.007229000	or 234.22 cr	2,660.85
		Total Current Ele	ectric Charges	\$ 2,660.85

	Explanation of Taxes		
Taxes	Rate Incr for School Tax Kentucky State Tax	\$ 100.06 206.12	\$ 306.18
		Total Taxes	\$ 306.18







Calculations based on most recent 12 month history Total Usage 374.200 Average Usage 31,183

	JUL	AUG	SEP	OCT	NOV	DEC	NAL	FEB	MAR	APR	MAY	JUN	JUL
Gas	1,377	1,129	1.093	1,419	1.49	1.862	2.034	1,495	1,114	1.031	937	749	706
Electric	51,600	39.920	34,840	37,960	29.360	30.290	29.600	24.880	26,240	29.760	24,040	34,920	32 400



DISCONNECT NOTICE

Due Date Amount Due Aug 13, 2010 \$7,418.90

Account Number 0410-2208-02-7

For less detailed billing information on your monthly bill, check box on right

90 14

WinterCare Contribution

Amount Enclosed

#04B0D2YH02CMSE02#

(for Customer Assistance) 0000030 01 SP 0 440 \*\*SPRGEP 11 1 6519 41051-798315 -- - - - - C01-P00000-1 - 4 6

գիունլույուիլըիրը կանական արկանական իրի իրի կանական արարար

Willie's Of Independence 2015 Declaration Dr Independence KY 41051-7983

PO Box 9001084 Louisville KY 40290-1084

# 210 00007418906 04102208027 081320101 00007585667

**DISCONNECT NOTICE** 

Louisville

PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT

Page 1 of 2

Name /Service Address For Inquiries Call **Account Number** Willie's Of Independence **Duke Energy** 1-800-774-1202 0410-2208-02-7 For Account Services, please contact 2015 Declaration Dr

Independence KY 41051 **Business Service Center** 

Mail Payments To

Account Information

PO Box 9001084 Payments after Jul 22 not included KY 40290-1084

Bill prepared on Jul 22, 2010 Next meter reading Aug 19, 2010

IMPORTANT- Your service may be disconnected if your past due amount of \$3,612.09 is not paid before 08/09/2010. A reconnection charge will be required. For questions, please call the number shown above.

Mete	r Number	Read From	ling Da To	ite	Days	Meter F Previous	Reading Present	Multi	Usage	Actual kW
Gas Elec	000172281 106195956	2	21 Jul 21 Jul		30 30	42267 1474	42973 2284	1 40	706 32,400	111.20

Gas - Commercial	
Usage - 706 CCF Duke Energy - Rate GS	\$ 674.36
Current Gas Charges	\$ 674.36
Gas Cost Recovery \$0.68260000/0	CCF

Electric - Commercial	
Usage - 32,400 kWh Duke Energy - Rate DS01	111.20 kW \$ 2,660.85
Current Electric Charges	\$ 2,660.85

Taxes	
Taxes	\$ 306.18

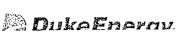
Current Billing	
Amt Due - Previous Bill	\$ 3,612.09
Late Payment Charge(s)	165.42
Balance Forward	3,777.51
Current Gas Charges	674.36
Current Electric Charges	2.660.85
Taxes	306.18
Current Amount Due	\$ 7,418.90

Due Date Aug 13, 2010

Amount Due \$7,418.90

DISCONNECT NOTICE

After Aug 13, 2010 \$7,585.66



र्स्क Printed on recyclable pape



# NOTICE OF DISCONNECTION

We regret that it has been necessary to disconnect your gas and/or electric service(s), due to an unpaid balance.

# RESTORING SERVICE

To restore your gas and/or electric service(s) you will be required to satisfy all of the following:

- · Pay the entire past-due balance or the past-due amount of any extended payment plan-
- · Pay a reconnection charge.
- Pay a security deposit (if applicable).
- · Provide current credit information.

NOTE: If you are unable to satisfy each of these requirements, you may be eligible for other arrangements. Contact our Credit Department at the telephone number below to discuss your account.

# SPECIAL WINTER PROVISION (November 3 through March 31)

Under the guidelines of the Special Winter Provision of the Public Service Commission, residential customers, whose gas and/or electric service(s) has been disconnected for nonpayment, may have the service(s) reconnected by satisfying all of the following:

- Present a Certificate of Financial Need (CFN) to Duke Energy from your local Community Action Commission, including a certification that a referral for weatherization service has been made.
- Pay one-third (1/3) of the past-due balance or \$200, whichever is less.
- Set-up an extended payment plan, which would bring your account current as soon as possible, but not later than October 15. If at the time of application for reconnection, you have an outstanding bill in excess of \$600, you must agree to a repayment plan that would pay off your current charges each month in addition to a good faith reduction of the past-due bill, consistent with your ability to pay.

For additional information contact your local Community Action Commission (see phone numbers below).

# **PAYMENT OPTIONS**

Payments can be made by any of the following methods:

- Pay over the phone by electronic check or credit card (VISA & MasterCard). Please call 1-877-596-5068.
- Pay at a Pay Station. Visit www.duke-energy.com or contact our Credit Department to locate a Pay Station near you.

# **ENERGY ASSISTANCE**

Residential customers may qualify for energy assistance. Contact the local CAC serving your county.

Boone County CAC	859-586-9250	Gallatin County CAC	859-567-4660
Pendleton County CAC	859-654-4054	Owen County CAC	502-484-2116
Kenton County CAC	859-291-8607	Campbell County CAC	859-431-4177
Grant County CAC	859-824-4768	Carroli County CAC	502-732-5253

United Way & Community Chest Information and Referral Services - call 211 or 859-525-2600

# **CONTACT INFORMATION**

If you have any questions about your bill, or this disconnect notice, please contact our Credit Department. Our representatives are available 7:00 a.m. to 7:00 p.m. Monday through Friday and Saturday 8:00 a.m. to 1:00 p.m.

Credit Department 513-651-5100 or 1-800-648-7777

You replied on 10/26/2010 9:21 AM.

**Eric Deters** 

McLean, James E [James.McLean@duke-energy.com]

Sent: Tue 10/26/2010 9:18 AM

To:

From:

Eric Deters

Cc:

Subject:

RE:

Attachments:

Eric, thank you for updating me. I know you must be disappointed and I truly feel badly that things went south for Bulldog's. It looked like a nice place.

Our regulatory attorneys will continue to handle the PSC Complaint.

James E. McLean, Jr. Assistant General Counsel



Duke Energy - Office of General Counsel phone (513) 419-1831

cellular: (513) 504-6843 fax: (513) 419-1846

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**From:** Eric Deters [mailto:EDeters@ericdeters.com]

Sent: Tuesday, October 26, 2010 8:34 AM

To: McLean, James E

Subject:

James -

I made a decision Friday to close Bulldogs in Independence. Duke billed me the same as May for three months I was closed. The Water District's meters, they claim, made a mistake. I was paying their bill every month. Bam A \$7,000.00 bill. Last week, the Sanitation District hit me with an \$8,000.00 bill. Problem. I never ever received one Unbelievable. Duke. Sanitation District. Water Three strikes I'm out. I'm not going to pay \$40,000.00 from my personal or law office accounts to three utilities who have absolutely committed ridiculous acts. I don't have to have their dreaded "disconnect" to worry about anymore. Also, Bulldog Enterprises doesn't own the building. My trust does. Bulldog Enterprises is judgment proof. I'm not dropping the PSC complaint.

Eric Deters

# Eric Deters

From: McLean, James E [James McLean@duke-energy.com]

Sent: Saturday, September 04, 2010 6:15 PM

To: Eric Deters

Subject: Re: Bulldog's Roadhouse

I guess civility will not be part of the equation. I have extended to you every professional courtesy, yet you are unwilling to do the same. It is unfortunate and disappointing.

It is reasonable for you to pay the undisputed portion of the charges (the gas and the fixed fees which you have not disputed), dismiss your civil complaint, and file a complaint with the Kentucky PSC which is the proper forum. Contrary to your belief, you are the same as any other rate payer. If you decline to cooperate as outlined above, then we will proceed with disconnection as I have indicated. You may be quided accordingly.

Sent using BlackBerry

From: Eric Deters < EDeters@ericdeters.com>

To: McLean, James E

Sent: Sat Sep 04 11:50:08 2010 Subject: RE: Bulldog's Roadhouse

it is fucking impossible that my charges for two months i was closed—heating and air off—to be the same—as the prior months. ...i propose i begin paying the bill going forward since i reopened two weeks ago until we litigate those two months—if you disconnect my service—my damages will be significant and im hold—duke responsible—im not paying for two months i did not use that energy billed—and you arrogant asses have proposed nothing to address that!!!!!!!1

----Original Message----

From: McLean, James E [mailto:James.McLean@duke-energy.com]

Sent: Friday, September 03, 2010 2:03 PM

To: Eric Deters

Cc: D'Ascenzo, Rocco O; Ball, Pam; Rolfes, Minna; Steven Martin

Subject: Bulldog's Roadhouse

Eric, we suspended the disconnection orders in August so we could investigate further. Nothing unusual was found during our walkthrough at the restaurant. Further, as you know, the meter was tested and was found to be properly recording usage. These things were all done as a courtesy to you. You have not disputed the gas usage or the fixed charges, but you have paid nothing since June. As a result, your service is scheduled for disconnection on September 9.

We are willing to continue to try to work with you on this dispute, but the proper forum is the Kentucky PSC. We will continue to investigate, but I am asking that you file your complaint with the Kentucky PSC, pay the undisputed portion of the charges, and dismiss the action you have filed against Duke Energy in Kenton County as the Court does not have jurisdiction over this dispute. If you are unwilling to do so, we will proceed with disconnection on September 9.

Again, we are willing to continue to work with you and trust you will agree to proceed as set forth above so that we can continue to investigate. Please let me know your intentions on or before September 8.

James E. McLean, Jr. Assistant General Counsel

# Eric Deters

From: McLean, James E [James McLean@duke-energy.com]

Sent: Friday, September 03, 2010 2.03 PM

To: Eric Deters

Cc: D'Ascenzo, Rocco O; Ball, Pam; Rolfes, Minna; Steven Martin

Subject: Bulldog's Roadhouse

Eric, we suspended the disconnection orders in August so we could investigate further. Nothing unusual was found during our walkthrough at the restaurant. Further, as you know, the meter was tested and was found to be properly recording usage. These things were all done as a courtesy to you you have not disputed the gas usage or the fixed charges, but you have paid nothing since June. As a result, your service is scheduled for disconnection on September 9.

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James E. McLean, Jr Assistant General Counsel

Duke Energy

Duke Energy - Office of General Counsel 139 East Fourth Street 25 AT II Cincinnati, OH 45202 phone. (513) 419-1831 cellular: (513) 504-6843 fax (513) 419-1846

james.mclean@duke-energy.com

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# **Eric Deters**

From: Spiller, Amy B [Amy.Spiller@duke-energy.com]

Sent: Mon 8/2/2010 5:02 PM

To:

Eric Deters

Cc:

Subject:

Duke Energy billing issue

Attachments:

Fric

I wanted to let you know that the fax you intended to send to me today was erroneously sent to the Greater Cincinnati Minority Council, of which I am a member. Please ask your admin. correct your contact information for me. My fax number is below.

This letter as well as your first, have been forwarded to James McLean for handling. James can be reached at (513) 419-1831.

# Amy B. Spiller

Associate General Counsel

Duke Energy Business Services

139 E. Fourth Street, EAO25

Cincinnati, Ohio 45202

(513) 419-1810 (telephone)

(513) 410-1846 (facsimile)

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Attorneys Licensed in Kentucky, Ohio and Florida

Attorneys At Law

Eric C. Deters Charles T. Lester, Jr. Diane M. Brown Robert Lewis Laura A. Tholke

August 2, 2010

Hon. Amy Spiller
Duke Energy, Cincinnati, OH
Associate General Counsel
225 E. 6<sup>th</sup> St., Floor 2
Cincinnati, OH 45202

RE: Enclosed

Dear Amy:

We have still not resolved the fraudulent \$3,612.00 bill. I was freaking closed! Now, there are late charges. Now, I get billed another \$3,000.00 plus, when I was only open July 4th weekend!

You guys are unbelievable. I will "kill" someone if they turn off my energy!

Erico Deters

# **Deters Associate**

From: Moss, Steven J [Steven Moss@duke-energy.com]

Sent: Thursday, July 08, 2010 10-29 AM

To: Deters Associate

Subject: FW: Willie's of Independence- electric bill

# Mr Deters.

I am forwarding an email I sent, but for some reason it was not deliverable to the email address below James also had this email address in his file. Hope this one works. Steve

From: Moss, Steven J

Sent: Thursday, July 08, 2010 10:17 AM

To: ericdeters@ericdeters.com

Cc: McLean, James E

Subject: RE: Willie's of Independence- electric bill

# Mr. Deters.

James asked me to look into this matter while he is out of the office on vacation. I received some information on your account today, however I have some questions that need to be answered before I can respond. Unfortunately, the people I need to talk to are on vacation this week as well. I hope to be able to respond to your request for information on your bill next week after I have had an opportunity to review this matter further.

Your letter mentions that your restaurant was closed for a month. Could you please provide me the dates it was closed?

If you have any questions in the meantime, feel free to contact me.

Thanks Steve

Steven J. Moss
Associate General Counsel
Office of the General Counsel
Duke Energy Corporation
1000 E. Main Street
Plainfield, IN 46168
Telephone 317.838 1870
Cell 317.432.5567
Fax 317.838.1842

Email steven.moss@duke-energy.com

From: McLean, James E

Sent: Thursday, July 01, 2010 11:14 AM

To: ericdeters@ericdeters.com

Cc: Moss, Steven J

Subject: Willie's of Independence- electric bill

Eric, I am in receipt of your June 29 letter inquiring about your recent electric bill for the above-referenced property.

Heft you a voicemail message as well. I am certain the business of the day keeps you quite busy-

7/8/2010

Dule

was just reaching out to let you know we are investigating. Once our investigation is complete, we will provide you with a detailed response. Of course, in the interim, feel free to call me with any questions or further concerns.

I will be out of the office the next few weeks on vacation. If I cannot respond before my departure from the office next week, then I will have another attorney in our Midwest legal department, Steve Moss, take over handling.

James E. McLean, Jr.
Assistant General Counsel

Duke
Energy.

Duke Energy - Office of General Counsel
139 East Fourth Street
25 AT II
Cincinnati, OH 45202
phone: (513) 419-1831
cellular: (513) 504-6843
fax: (513) 419-1846
james mclean@duke-energy.com
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June 29, 2010

Duke Energy P.O. Box 9001076 Louisville, KY 40290-1076

Julie Janson
President of Kentucky & Ohio Duke Energy
139 E. 4th St.
Cincinnati, OH 45202

Hon. Amy Spiller Associate General Counsel 155 East Broad St. Suite 2100 Columbus, OH 43215

RE: The Enclosed Bill

To whom it concerns:

I would like Duke to explain how this bill is as much as the last bill when I have been closed for a month! Our air conditioner has been off or on 80 the entire time. Lights have been off. None of the kitchen equipment on except for a few days to cater!

This is a damn fraud!

Sincerely,

Eric Deters

Q:ECD Buildog Roadhouse Lir to Duke 6-19-10 wpd

# NOTICE DISCONNECTION OF SERVICE

Our records show that your account is now past due. We want to continue serving you, but we will have to DISCONNECT YOUR SERVICE unless we receive your payment. For the amount to pay and the date this amount needs to be paid by to avoid disconnect refer to the enclosed bill in the "Important" message box.

If you have paid or made satisfactory arrangements within the past few days, thank you, and please disregard this notice.

# IF YOUR SERVICES ARE DISCONNECTED

If it is necessary for the Company to disconnect your service, you must do the following to have your service reconnected: 1) pay the entire past due amount; 2) pay the appropriate reconnection charges; 3) give the Company current credit information; and 4) if appropriate, pay a security deposit.

**福斯里尔西哥** 

网络网络学生

CUSTOMER SERVICES DEPARTMENT DUKE ENERGY

M-8668-14 R1



Cincinnati 644 Linn Cincinnati, Ohio 45233

त्र प्रतिकृतिक स्थापना स्थापन स्थापना स्थापन

Newport 1697A Monmouth Street Newport, Kentucky 41071

CUSTOMER SERVICES DEPARTMENT TELEPHONE NUMBERS (513) 651-5100 OR 1-800-648-7777

3:

DISCONNECT NOTICE

Name Service Address For Inquiries Call Account Number Willia's Of Independence Duke Energy For Association Serving (1915) 2015 Declaration Or 1 800-774-1202 | 0410-2206 02 7 In tapendance equations Business Salles Janes,

Mail Payments To Account Information PO But Sur 1982 Looks die Prada pro-d

in IPOPET (NET in the service may be disconnected if your past disconnect Service in the later of body and our of Service in the later of body and our of \$3.88 - 59 and on the later of body and our past due to the required. For quarter of the company of the required. For quarter of the company of the required.

Meter	Number	Reading Date From To	Days	Meter f Previous	Reading Present	Multi	Usage	Actual
Gas Exic	9064 (성왕) 1930년 공원	Fal. 1. 115 %; Fal. 19 May 25	2 :				1 1 j d	kW

Gas - Commercial Upage | 1114 SOF Diff & Living, 114 : 35 Current Gas Charges \$ 1 049 65 3 to 3 of Manualer, Substantial DOF

Electric - Commercial Christian Dec 0301 \$ .23923 Currant Electric Charges i Baski grafis viPik i amiftana mili bed Oktaniji i i tid ud KVV Bmolim Juliož

Taxes Taxes \$ 301.92

Current Billing Amrida Priving Bal Popular Lawrence Balance Forward Şimrənk ji is Chirij Green Electic Charje, Taras Current Amount Due

- Gily Mindeley, Banga Ne DISCOMNECT NOTICE

Due Date Amount Due Apr 14 2010 \$ 15 123 69

DukeEnergy

"BULLDOG ENTERPRISES INC. OPERATING ACCOUNT

3288

Alter

Apr 14 2010

Mr. Aucho

Thra thousand eight hundred eight Barmers Sational Bank

Few Edon, 04/0-2208 02-01

#003388# #:042107754# 010 208 7#

Willie's Of Independence 2015 Declaration Dr Independence KY 41051

Province Address

For Inquiries Call

Account Number

Duke Energy 1-800-774-1202 0410-2208-02-7

For Account Services, please contact
Business Service Center

Mail Payments To

Account Information

PO Box 9001084
 Payments after Mar 23 not included
 Louisville KY 40290-1084
 Payment received Mar 09
 Next meter reading Apr 21, 2010

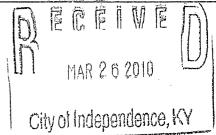
IMPORTANT-Your service may be disconnected if your past due amount of \$11.532.89 is not paid before 04/09/2010. This includes your past due utility amount of \$3,887.89 and your past due Deposit amount of \$7,645.00. A reconnection charge will be required. For questions, please call the number shown above

Mete	r Number	Readin From	g Date To	Days	Meter R Previous	eading Present	Multi	Usage	Actual kW
Gas	000172281	Feb 19		31	38436	39550	1	1,114	
Elec	108007257	Feb 19	Mar 22	31	7490	8146	40	26,240	73.60

Gas - Commercial						
Usage - 1,114 CCF Duke Energy - Rate GS	\$ 1,049.65					
Current Gas Charges \$ 1,049.65						
Gas Cost Recovery \$0.694300	00/CCF					

93.50 kW* \$ 2,239.23 \$ 2,239.23
ximum Actual in Jul 09.
\$ 301.92

Current Billing		
Amt Due - Previous Bill Payment(s) Received		\$ 16,107.46 4,574.57cr
Balance Forward Current Gas Charges Current Electric Charges Taxes	PA	11,532.89 1,049.65 2,239.23 301.92
Current Amount Due		\$ 15,123.69
(7) 自為自治	HA F	



DISCONNECT NOTICE

Due Date
Apr 14, 2010

Amount Due \$ 15,123.69 After Apr 14, 2010 \$ 15,288.13



6432-01-00-0000029-0001-0000057

visit us at www.duke-energy.com

Mail Payments To

PO Box 9001084

Name /Service Address For Inquiries Call **Account Number** Duke Energy 1-800-7
For Account Services, please contact Willie's Of Independence 1-800-774-1202 0410-2208-02-7 2015 Declaration Dr Independence KY 41051 **Business Service Center** 

Louisville KY 40290-1084 Last payment received Mar 09 Next meter reading Apr 21, 2010 IMPORTANT-Your service may be disconnected if your past due amount of \$11.532 89 is not paid before 04/09/2010. This includes your past due utility amount of \$3,887.89 and your past due Deposit

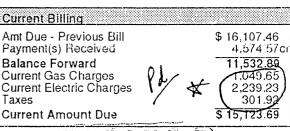
Payments after Mar 23 not included

amount of \$7,645.00. A reconnection charge will be required. For questions, please call the number shown above.

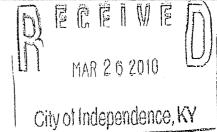
Mete	r Number	Readin From	g Date To	Days	Meter F Previous	Reading Present	Multi	Usage	Actual kW
Gas Elec	000172281 108007257		Mar 22	31 31	38436 7490	39550 8146	1 40	1,114 26,240	73.60

Gas - Commercial					
Usage - 1,114 CCF Duke Energy - Rate GS	\$ 1,049.65				
Current Gas Charges \$ 1,049					
Gas Cost Recovery \$0.69430	000/CCF				

Electric - Commercial							
Usage - 26,240 kWh Duke Energy - Rate DS01	93.50 kW* \$ 2,239.23						
Current Electric Charges	\$ 2,239.23						
* Based on 85% of Previous Maximum Actual Demand of 110.00 kW Billed in Jul 09.							
Taxes							
Taxes	\$ 301.92						



Bill prepared on Mar 23, 2010



**Account Information** 

DISCONNECT NOTICE

Due Date Amount Due Apr 14, 2010 \$15,123.69

After Apr 14, 2010 \$15,288.13



6432-01-00-0000029-0001-0000057

visit us at www.duke-energy.com



# Our Service Representative Was Here...

Date: 11/15/10 Time: 0 70/11
Customer Name:
Customer Address: 20/5 Deleta
Our service representative was here to perform one of the following services  Read Meter Install Meter Remove Meter Barrel Lock Inspect Gas Service Line Inspect Gas Pilots Investigate Trouble Inspect Gas House Line Change Meter Other as Noted  Type of Service/Meter: Gas  Electric
Comments
Notes:  Check your clocks or electric timing devices for proper settings Service is available no need to call Call to make arrangements for us to gain entry
To Obtain Electric Service:  Reset fuse box handle to upright position  Replace main fuses  Reset main circuit breaker
If you have a service that still needs completed please contact our Custome Service Department at the following number to schedule an appointment:

513.421.9500 (local) or 1.800.544.6900 (toll free)

Sent: Mon 1/3/2011 8:56 AM

The sender of this message has requested a read receipt. Click here to send a receipt.

# Eric Deters

From: Robert Beyrer [rbeyrer@cinci.rr.com]

Eric Deters

To: Cc:

Subject: Duke Energy - Class action suit

Attachments:

Eric.

My name is Robert Beyrer. I am a war veteran and a retired Cincinnati Police Detective

I am emailing you to see if there is enough parties interested in a class action suit against Duke Energy and their billing practice. I have saved my billing statements for the past 4-5 years and have disputed my Duke Energy bills many times each year. Using my past experience as an investigator I have come across an issue I think is wrong. I found that Duke Energy will bill double Rider charges, Distribution charges, Delivery charges and Generation charges.

Another billing practice Duke Energy likes to do is not adjust those charges when they are unable to read the meters do to inclement weather They will adjust the Kilowatt usage but not the Delivery, Destination, Rider and Generation charges. I have called and complained about this billing practice in the past and had Duke adjust their rate. Now they will not listen and state "that is the way it is and they can not change it, comes from the HQ."

I have spoken to Cincinnati Public Schools about this as well and they are looking into this issue since they are having the same problem with Duke Energy and their billing practice

Thank you and please let me know or a direction I can take to resolve this issue.

Robert Beyrer Cell: (513) 703-7462

https://mail.ericdeters.com/Exchange/eric/Inbox/Duke%20Energy%20-%20C... 1/3/2011



DUKE ENERGY CORPORATION 139 East Fourth Street RO Box 950 Singlenett OH 45202

800 San 8900

March 3, 2010

\*AUTO\*\*SCH 5-DIGIT 45244
Robert A Beyrer
7579 Montridge Dr 31013
Cincinnati OH 45244-3232 71

Idaddaddaddaddaddaddaddaddaddadda 031013

Subject: IMPORTANT MESSAGE ABOUT YOUR BILL

Account number: 32700332

Dear Duke Energy Customer:

You are likely already aware that we incorrectly estimated the most recent bills for some of our customers, at higher amounts than they should have been.

The recent hazardous winter weather created dangerous working conditions for our meter readers. With safety in mind, we decided to employ a common industry practice of estimating energy usage for those meters that could not safely be read during the inclement weather. In the last billing cycle, those estimates were too high for a number of customer accounts, including yours

We sincerely apologize for this error. I assure you this is a highly unusual error, not typical of our usual billing accuracy. Let me explain how we are addressing this situation.

If, like most customers, you are billed for the actual energy you use each month, you have the option to pay only half of the current charges on your most recent bill. (You are still responsible for any previous unpaid balances, if applicable.) No late payment fees will be assessed. Weather permitting, we will get an actual reading on your meter(s) next month, and make any needed adjustments on your March bill.

If your payment is made by bank draft (BillPayer 2000), we will make every attempt to reduce it by half. If the incorrect payment has already been drafted, any adjustment determined after an actual meter reading will be made on your next bill.

If you are on a Fixed Bill, Budget Bill or Percentage of Income Plan, you should pay the amount due on your bill, as you pay the same amount each month, regardless of estimated usage. This month's estimated meter reading will not be used for any future purpose for your account; only the actual meter read will be applied. If you are on a Deferred Payment Plan, you should pay your regular installment payment and at least half of your estimated current charges. Weather permitting, we will get an actual reading on your meter(s) next month, and make any needed adjustments on your March bill.

We understand this can be confusing, and you may have received conflicting information through the media or by phone. We will make every attempt to resolve this issue fairly and promptly. Should you have any further questions or concerns, our customer service representatives are available to assist you at 800-544-6900 (7 a.m. to 7 p.m., Monday through Friday).

Again, we apologize for the inconvenience, and thank you for your patience.

Sincerely,

J.R. Rainear

Vice President, Revenue Services



November 2, 2010

Subject: Extended Payment Plan for Account Number 32700332-23-2

Dear Customer:

This letter confirms the extended payment plan you requested on November 2, 2010. The plan gives you the opportunity to pay your balance of \$781.88 in 003 installments of \$191.00 in addition to your regular monthly utility bill.

You may remain on this extended payment plan and avoid disconnection of your utility service as long as you make your agreed upon payments in full by the due date each month.

If you have any questions about this agreement, please contact us at 1-800-648-7777. Our service hours are 7:00 a.m. until 7:00 p.m., Monday through Friday, and on Saturdays from 8:00 a.m. until 1:00 p.m.

At Duke Energy, we appreciate your business and the opportunity to serve you. Sincerely,

J.R. Rainear

Customer Service Department



CR033

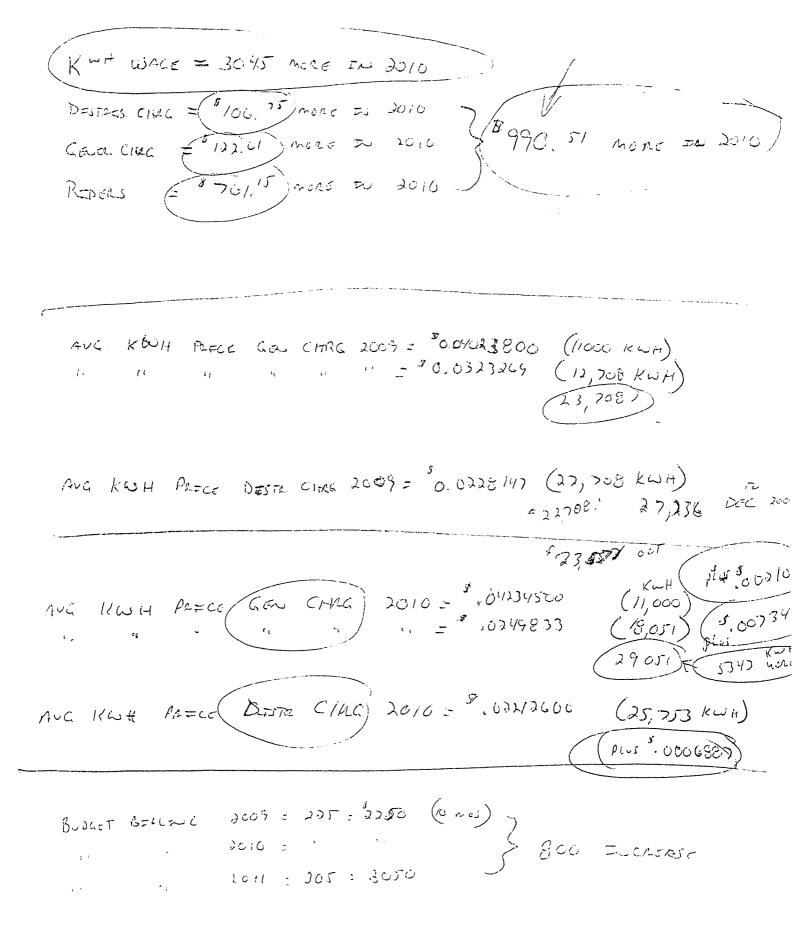
# The National Alliance For Insurance Education & Research

P.O. Box 27027, Austin, Texas 78755-2027 **3**630 North Hills Drive, Austin, Texas 78731 Telephone: 800-633-2165 **5** Fax: 512-349-6194 **Email:** alliance@scic.com

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# COPIE TO Eric Deters

IN CARE OF: Clear Channel Cincinnati 700WLW 8044 Montgomery Rd Suit 650 Cincinnati. Ohio 45236 Ph (513) 686-8300

Date: July 29, 2010

Dear Sir:

A friend told me you have a billing problem with Duke Energy 1 also had a billing problem in the spring of 2008

My problem was triggered by Duke's policy to read the meter once every 12 months. Their delay in reading, then using a high estimated value resulted in questionable computed values for previous months in the billing cycle.

This is my experience and analysis as presented to Brain Thomas and Howard Ain as of March 10, 2009, that has resulted in no response or effort on their part.

After looking at the Ohio Consumers Counsel website I came to the conclusion it was a waist of time and just a put off

Like to hear from you!

Stephen R. Kremer

PH (513) 797-6098 3283 Yelton Lane Amelia, Ohio 45102

# COPIES TO; Howard Ain; Brian Thomas; Ohio Consumers Counsel

SUBJECT: Billing practices of Duke Energy. The movement of kw-hrs usage to higher rate months and/or the resetting of initial kw-hrs numerical value below known meter reading in order to increase a month's usage. How often are people with "corrected bills" over charged for estimated readings that lie outside Dukes own known readings? If estimated values for kw-hrs usages are computer generated, do they always favor Duke? Has a study or investigation been done? Does a watchdog group exist?

# MY OBSERVATION AND EXPERIENCE.

In an attempt to call in a meter reading it was not accepted by Duke do to a policy of having to read a meter in person at least once in 12 months. This rejection triggered an estimated meter value in order for Duke to meet its billing cycle. The special meter read occurred a week later, the reader said the estimate was high. The normal bill arrives the next day. Yes, the estimate was high, but I paid the bill within 4 days. Having just paid an inflated bill, the next day another bill arrives from Duke. This named "corrected bill" recalculated the previous 8-month usage and resets my initial reading for upcoming month to an arbitrary computer generated number below the initial value of the previous month. I was not credited the inflated bill I had just paid, this "corrected bill" must be computer garbage!! I assumed I would be credited next billing cycle, with an accurate, on time; call in of my next meter reading. With a timely call in of my end of month reading, I received my bill at the beginning of the month. The bill used the computer generated low number from the "corrected bill" this results in another over payment. I called Duke billing, managed to get the bill reduced by \$40 dollars, but I am still owed \$80 dollars.

# QUESTIONS RAISED BY THIS EXPERIENCE:

- 1. Was this a fluke and one time occurrence?
- 2. If not, is this standard practice by Duke billing?
- 3. What percentage of customers receive a "corrected bill" if access to their meter is not possible in one or more billing periods?
- 4. Is it the practice of Duke to recalculate and move kw-hrs to higher rate paying months?
- 5. Is this practice sanctioned by the PUC in the States served by Duke?
- 6. Is this recalculation of bill made with clear understanding of customers?
- 7. What about the gas customers?

I do not have a large enough sample among friends and relatives to do an investigation. Maybe some of your friends or colleges have occasions when a "corrected bill" is generated. If this is the case they should be analyzed for describe discrepancies.

Thank you,

Stephen R. Kremer 3283 Yelton Ln. Amelia, Ohio 45102 Phone 513 797-6098

# Gentlemen:

I live on a farm in Clermont County. In early spring of 2007 I requested of Duke Energy to read my own meter. I have a drive over 1,400 ft long; it can be easily rutted after the spring thaw. This relieves the meter-reading burden of Duke and is done by phone.

I called in meter-reading of 6335 on March 26, 2008 Duke would not accept that reading. I was told that they must read the meter at least once in 12 months. I said OK, but explained this defeats the purpose, but was told this is the rule even if the reader has to walk in. No meter reader showed Wednesday, Thursday or Friday. Wanting my readings to track my energy usage, I called and complained. He showed on April 4th and said estimate was high.

I received February 26 to March 26 Bill on April 5<sup>th</sup>, with the reading of 5301 and 7054E estimate, giving a usage for the month of 1,753 kW- hours. Promptly paid this bill April 7th of \$160. I knew this was high, as told by the April 4th reading; but I assumed it would be corrected and credited next billing cycle with an accurate on time meter reading.

HERE COMES THE BRICK!!! Before my next scheduled call in reading due April 24!!!

On April 12 (5 days after paying) received "corrected bill prepared April 8th with all previous eight months as estimates. February 26 was 3368E estimate and March 26th was set to an unknown number of 4252(What is this? No E). The bar graph showed 884 kw-hours usage, but for April (but it is February/March I want corrected.). Now I have a second bill of 43 dollars for February/ March billing period and a bar graph for April. This was garbage, I just paid 160 dollars on April 7th using estimate of 7054E.

Called in my April 24th reading of 6789, it was accepted. Note, I have not reached the estimate of 7054E for February /March billing cycle. Received bill 3rd of May for March /April, it used the computer generated 4252 and my reported reading of 6789, a usage of 2537 kw-hours and payment of the \$106 dollars. Note, actual readings were 6335(not accepted) and 6789, for usage of 454 kw-hours. I have not reached 7054E estimated reading for which I paid \$160 and now I am told to pay \$106. I will have to call again, Duke billing, what a pain!!!

Called Duke May 12th could not get any satisfaction from their billing person, asked for the boss. Convinced him to use meter reading of 6335 for March 26th reading. Told him I wanted my bar graph to show actual kw-hours usage for I compare them from the year to year. I asked him if 4252(Number from nowhere) was a mistake in reading on April 4th, he said no, the meter man read 6518 and then the another special read after my second complaint was 6949 on May 9th. QUESTION, WHY DIDN'T THEY USE ONE OF THOSE INPERSON READINGS TO CORRECT MY BILL!!! The Duke billing manager could not give an answer!! 4252 was not in line with special meter readings!!

Received a "corrected bill prepared May 12th" for March /April with a new charge of \$84 a slight improvement from the \$106. The bar graph showed true usage for March / April period. But bar graphs for earlier summer months absorbed peak kw-hours and absorb my \$160 payment. Went ahead and paid the \$84 for March/April billing. Maybe I will be credited in April/May bill. Hopefully it's just a lag in calculating the credit and bar graph readouts!

Called in my May 23rd reading of 7133, it was accepted. Early June received April/May bill \$41 dollars for a usage of 334Kw-hours. The numbers were all correct, but no credit from earlier payments was given!

See spreadsheet # 2 "True Billing", I calculate from their "corrected billing data" that I am owed a credit of \$80 dollars.

# AS IT SHOULD RE CAMET 2

Early Month Bill	Date/	Date/	Days/	calculated bill	Paid	Credit
1st, 2nd, 3rd, 4th	Pervious	Last read	Usage	A STATE OF THE PARTY OF T		
and the second s	estimate> E	∃estimate>∃				1
		<u> </u>				
Febuary	26-Dec	25-Jan	30	\$194.02	\$194.02	\$0.00
Jan (usage)	958	3243	2285			44.00
March	25-Jan	26-Feb	32	\$181.64	\$181.64	1 n na
Feb (usage)	3243	5301	2058			0.00
April	26-Feb	26-Mar	29	\$111.61	\$160.79	\$49.18
Mar (usage)	5301	6335	1034			
May	26-Mar	24-Apr	29	\$53.38	\$84.41	\$31.03
Apr (usaage)	6335	6789	454			
June	24-Apr	23-May	29	\$41.57	\$41.57	\$0.00
May(usage)	6789	7133	344	ψ+1.07	Ψ-1.07	Ψ0.00
Amount I am still owed	d ,but not credite	d!!!!		Total Credit		\$80.21

OWED YET April 4th meter MAN READ 6518

† PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT | 1

Page 1 of 2

Name /Service Address For Inquiries Call Account Number

Stephen Kremer Duke Energy 513-421-9500 2040-0614-20-3
3283 Yelton Ln Amelia OH 45102 FEE - MIACL & USAGE 1-800-544-6900

Mail Payments To

PO Box 9001076 Louisville KY 40290-1076 Account Information

Payments after Mar 31 not included Last payment received Mar 19 Bill prepared on Mar 31, 2008 Next meter reading Apr 24, 2008

Meter Reading Reading Date Previous Meter Number From To Days Present Usage 29 5301 7054 E 1,753 Elec 031198856 Feb 26 Mar 26/ 6335

 Electric - Residential

 Usage - 1,753 kWh

 Duke Energy - Rate RS
 \$ 160.79

 Current Electric Charges
 \$ 160.79

Current Billing

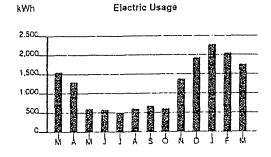
Amt Due - Previous Bill
Payment(s) Received
Balance Forward
Current Electric Charges
Current Amount Due

\$ 181.64
- 181.64c
- 181

Total Generation Charges \$ 63.54 \$ 160.79

Total Current Electric Charges \$ 160.79

PAID



Calculations based on most recent 12 month history
Total Usage 14,386
Average Usage 1,199

•												1		1
1		MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FES	MAR
Ì	Electric	1.561		621	592	521	611	680	623	1.391	1,941	2 295	2,058	1.753
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\*\* CORRECTED BILL \*\*

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For Inquirles Call

Page 1 of 5

Account Number

Name /Service Address Stephen Kremer 3283 Yelton Ln Amelia OH 45102

Pel - MINKCL US AGE Copercilens

**513-421-9500** 1-800-544-6900 2040-0614-20-3

Account Information

Maii Payments To

Payments after Apr 08 not included

Bill prepared on Apr 08, 2008 Next meter reading Apr 24, 2008

PO Box 9001076

Louisville KY 40290-1076

Meter	Number		ng Date To	Days	Meter Rea Previous	ding Present	Usage
Elec	031198856	Feb 25	Mar 26	30	3368 E √√⁄y	12 4252 3	884

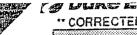
Electric - Residential Usage -884 kWh Duke Energy - Rate RS \$ 97.14 **Current Electric Charges** \$ 97.14

Current Billing	- 89
Amt Due - Previous Bill	\$ 160.79
Canceled Charges: Electric Charges	1,125.43cr
Prior Month(s) Charges: Electric Charges	910.93
Balance Forward	53.71cr 97.14
Current Electric Charges Current Amount Due	\$ 43.43

PAID

\$ 43.43 NOT PHID

		Explanation of Prior Month(s) Charges		
Electric Meter - Multipliers - kWh Pres Read - kWh Prev Read - kWh Usage - Jan 25 - Feb 25 31 Days			\$ 4.50 19.31 6.19 6.41 7.01 17.69 \$ 56.61 36.35 8.46 \$ 44.81	\$ 105.92
Electric Meter - Multipliers - kWh Pres Read - kWh Prev Read - kWh Usage - Dec 26 - Jan 25 30 Days	031198856 1 2400E 1434E 966	Duke Energy Rate RS - Residential Svc-Winter Distribution-Customer Chg Delivery Charges Distribution-Energy Chg 966 kWh @ \$ 0.01994900 Rider TCR Rider RSC Rider AAC Delivery Riders Total Delivery Charges Generation Charges Generation Energy Chg 966 kWh @ \$ 0.03755300 Rider FPP Total Generation Charges	\$ 4.50 19.27 6.18 6.40 5.04 17.64 \$ 54.53 36.28 8.44 \$ 44.72	\$ 103.75



rame	3ILL **	Service Address	Acct	unt Number
Stephen Kremer		3283 Yelton Ln Amelia OH 45102	204	40-0614-20-3
Electric Meter - Multipliers - kWh Pres Read - kWh Prev Read - kWh Usage - Aug 23 - Sep 24 32 Days	031198856 1 8791E 7582E 1,209		\$ 4.50 24.12 6.31 8.38 3.35 20.31 \$ 62.47 37.55 9.94 26.83 \$ 74.32	\$ 141.29
Electric Meter - Multipliers - kWh Pres Read - kWh Prev Read - kWh Usage - Jul 25 - Aug 23 29 Days	031198856 1 7582E 6263E 1,319		\$ 4.50 26.31 • 6.89 9.31 3.72 22.31 \$ 68.54 37.55 15.18 29.28 \$ 82.01	\$ 155.0
Electric Meter - Multipliers - kWh Pres Read - kWh Prev Read - kWh Usage - Jun 26 - Jul 25 29 Days	031198856 1 6263E 5191 (1,072		\$ 4.50 21.39 5.60 7.23 2.89 15.94 \$ 53.05 37.55 3.43 23.79 \$ 64.77	\$ 122 <i>.</i> :

MAY 3 rd BILL FOR MARCH - MP. IL USAGE MOTEPUSED 4252 & a meter Reset VALUE END OF April HAVE NOT REACHED 7054 E &BID 160.79

I PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT. 1

Page 1 of 2

NOT PAID

CALLON BILLING

Account Number Name /Service Address For Inquiries Call 513-421-9500 2040-0614-20-3 **Duke Energy** Stephen Kremer

3283 Yelton Ln Amelia OH 45102

MAPCH-APRIL USAGE

1-800-544-6900

Account Information Mail Payments To

PO Box 9001076 KY 40290-1076 Louisville

Electric - Residential

Payments after Apr 25 not included Last payment received Apr 14

Bill prepared on Apr 25, 2008 Next meter reading May 23, 2008

Meter	Number	Readi From	ng Di	rte To	Days	Meter Re Previous	adin P	esent	Usage
Flec	031198856	Mar 26	Apr	24	29	4252	),	6789	2,537

AMILY IT MAY

Usage - 2,537 kWh Duke Energy - Rate RS **Current Electric Charges** 

\$ 221.82 \$ 221.82

LYCO FRIDING Y Current Billing \$43.43 Amt Due - Previous Bill Payment(s) Received 160.79cr Balance Forward 221.82 Current Electric Charges \$ 104.46 **Current Amount Due** 

117.36cr 2:15

03-93-EL-ATA \$ 221.82 Your bill has been reformatted to comply with a Commission Remand Order in Case No. 138.84 **Total Current Electric Charges** \$ 221.82

kWh Electric Usage 3,000 2,400 1,800 1 200

KW - HVS MONED !

Calculations based on most recent 12 month history Total Usage 12.811 Average Usage 1,068

	APR	MAY	NUL	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR
Electric	1,310	621	592	1,072	1,319	1,209	821	747	1,075	966	968	884	2,537
					7	?	رَ	.5	?	?	(,		

\*\* CORRECTED BILL \*\*

† PLEASE RETURN THE TOP PORTION WITH YOUR PAYMENT. | |

Page 1 of 3

Account Number For Inquiries Call Name /Service Address **513-421-9500** 1-800-544-6900 2040-0614-20-3 Duke Energy Stephen Kremer 3283 Yelton Ln TAPPOH -

Amelia OH 45102

APPEL USAGE CORRECTED

Account Information Mall Payments To

PO Box 9001076 Louisville KY 40290-1076 Payments after May 12 not included

Bill prepared on May 12, 2008 Next meter reading May 23, 2008

Meter	Number	Readir From	ng Da	te To	Days	Meter Read Previous	ing Present	Usage
Elec	031198856	Mar 26			29	6335 6)<	6789 & iC	454

Electric - Residential Usage - 454 kWh Duke Energy - Rate RS Current Electric Charges	\$ 53.38 <b>\$ 53.38</b>
---	-----------------------------

	Current Bitling	
	Amt Due - Previous Bill	\$ 104.46
8 8	Canceled Charges: Electric Charges	528.63cr
	Prior Month(s) Charges: Electric Charges	455.20
	Balance Forward Current Electric Charges	31.03 53.38
	Current Amount Due	\$ 84.41
	Total Current Electric Chargge	\$ 53.38

	Explanation of Prior Month(s) Charges			
Electric Meter - Multipliers - kWh Pres Read kWh Prev Read kWh Usage - Feb 26 - Mar 26 29 Days	Duke Energy Rate RS - Residential Svc-Winter Distribution-Customer Chg Delivery Charges Distribution-Energy Chg 1,034 kWh @ \$ 0.01994900 Rider TCR Rider RSC Rider AAC Delivery Riders Total Delivery Charges Generation Charges Generation Energy Chg 1,000 kWh @ \$ 0.03755300 34 kWh @ \$ 0.01416900 Rider FPP Total Generation Charges	\$ 4.50 20.63 6.62 6.72 - 7.34 - 18.73 \$ 60.04 37.55 0.48 9.04 \$ 47.07	PATE 160	79
Electric Meter - Multipliers - kWh Pres Read - kWh Prev Read - kWh Usage - Jan 25 - Feb 26 32 Days	Duke Energy Rate RS - Residential Svc-Winter Distribution-Customer Chg Delivery Charges Distribution-Energy Chg 2,058 kWh @ \$ 0.01994900 Rider TCR Rider RSC Rider AAC Delivery Riders Total Delivery Charges Generation Charges Generation Energy Chg 1,000 kWh @ \$ 0.03755300 1,058 kWh @ \$ 0.01416900 Rider FPP Total Generation Charges	\$ 4.50 41.06 13.17 9.28 10.14 32.96 \$ 106.61 37.55 14.99 17.99 \$ 70.53	\$ 181.64	i.



SZ83 YELTON LATER

# RETURN RECEIT

# Contents:

- Cover Letter
- 2. Details of billing occurrences
- 3. Spreadshect of billing timeline
- 4. Spreadsheet of correct billing
- 5. Bills of March. April, May, for spring 2008

# Loretta Little

From:

Eric Deters

Sent:

Monday, October 11, 2010 2:56 PM

To:

Loretta Little

Subject:

FW: DUKE ENERGY

Attachments:

S25C-2101011114150.pdf



S25C-21010111415 0.pdf (2 MB)

----Original Message----

From: Kristin Valenti [mailto:Kmv@hauckco.com]

Sent: Monday, October 11, 2010 2:35 PM

To: Eric Deters Subject: DUKE ENERGY

# Eric:

I was listening to your show on Saturday regarding the utility company and the monopoly rip off. I received (please see attached) an invoice and letter from Duke Energy. It seems that my Gas meter wasn't working properly and a few months they didn't bill me. They came up with an estimate on what they think I owe. I put a high efficiency furnace in Aug 2008 and I'm not sure what they are doing is legal or fair. Any suggestions? The bill is now close to \$1500.00 due in a couple weeks. If you want to contact me after 5:00 my cell is 513-240-3829.0r at work 513-842-3302. Would love some input on what to do. Sincerely,

\*\*\*\*\*\*\*\*\*

Kristin

Kristin M. Valenti

Controller

Wauck Holdings, LID

4334 Glendale-Milford Road

Cincinnati Ohio 45242

(513) 733-3300 (p)

(513) 842-1611 (f)

Duke Energy



Mailing Address: P.O. Box 840 Cincinnati. OH 45201

October 1, 2010

Kristian Valenti 9599 Lansford Dr Cincinnati, OH 45242

Subject: Billing Adjustment for Unmetered Usage for Account Number 34600198 22

Dear Ms. Valenti:

It has been determined that gas meter 538492 at 9599 Lansford Dr was not registering properly for the time period of 4/27/09 to 6/0210. As a result of this finding, the index was replaced on 6/02/10. Although metering equipment may occasionally malfunction, use of the service often continues without interruption and without proper meter registration.

When this circumstance occurs, Ohio law states that the company can re-bill residential accounts for the portion of gas usage that did not register for up to one year immediately prior to the date the defective index was removed. Therefore, in accordance with Ohio law, we have recalculated and re-billed your account for the time period of 6/25/09 to 6/02/10 in order to bill for the unmetered usage.

The method of determining the actual usage during this time period was based on a review of your usage patterns before and/or after installation of the new meter. We also reviewed a base period of non-heating and non-air conditioning usage, and used this information to determine usage during the re-billing period. If heating or air conditioning was a factor in this determination, weather difference adjustments were factored into the calculation accordingly. Additionally, the appropriate rate in effect during the malfunction period was used to calculate the dollar amount owed. Any payments made to this account during the noted time period have been credited as well.

A billing adjustment of \$981.90 for unmetered gas usage will be reflected on your next billing statement.

We realize that unexpected bills can be difficult to manage. After you have received your bill, please feel free to call our Customer Service Department at 1-800-544-6900 if you have any questions concerning the adjustment. You may request a payment agreement of up to 12 months if needed.

At Duke Energy, we value you as a customer and appreciate the opportunity to serve you.

Sincerely.

J.R. Rainear

Customer Service Department

Account Number 3460-0198-22-1 For less detailed billing information on your monthly bill, check box on right

10 18

Due Date Amount Due Oct 26, 2010 \$ 1,413.84

HeatShare Contribution Amount Enclosed

#34T0 Y1XH 22CM SE00#

(for Customer Assistance)

0022527 BEACO (\$2 MARGO 15 of 1207 (\$1) COLORDO COLORDO AND 13 of <u>Ֆլաիս | | | լանդի կանգի հայիս ինի արդին ընկանի արև ինի արև ինի արև ինի արև ին արև ին արև ին արև ին արև ին ար</u>

Kristian Valenti 9599 Lansford Dr Cincinnati OH 45242-6103

PO Box 9001076 Louisville KY 40290-1076

400 00001413848 34600198221 102620100 00001435051

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Page 1 of 3

Name/Service Address	For Inquiries Call		Account Number
Kristian Valenti 9599 Lansford Dr Cincinnati OH 45242	Duke Energy	513-421-9500	3460-0198-22-1

Mail Payments To	Account li	nformation
PO Box 9001076	Payments after Oct 04 not included	Bill prepared on Oct 04, 2010
Louisville - KY 40290-1076	Last payment received Sep 30	Next meter reading Oct 25, 2010

Meter	Number	Reading Date From To	Days	Meter Re Previous	ading Present	Usage
Gas	000538492	Aug 25 Sep 24	30	1143	1172	29
Elec	046287949	Aug 25 Sep 24	30	42215	44435	2,220

52.64 52.64

Electric - Residential	
Usage - 2,220 kWh Duke Energy - Rate RS Current Electric Charges	\$ 311.20 \$ 311.20

Current Billing	
Amt Due - Previous Bill	\$ 420.58
Payment(s) Received	430.00cr
Late Payment Charge(s)	6.31
Canceled Charges:	
Gas Charges	91.59cr
Prior Month(s) Charges:	
Gas Charges	162.80
Balance Forward	68.10
Current Gas Charges	52.64
Current Electric Charges	311.20
Revenue Collections Clig	981.90
Current Amount Due	\$ 1,413.84

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

This bill reflects canceled and rebilled gas charges for prior months.

This month's Gas Cost Recovery (GCR) charge for customers purchasing their natural gas from Duke Energy is \$0.5853911 per CCF, which includes a base GCR of \$0.5581 and Ohio excise tax of \$0.6272911.

Due Date	Amount Due	After Oct 26, 2010
Oct 26, 2010	S 1,413.84	\$1,435.05



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### Bill Payment Made Easy

Paperless Billing - View and pay your bill for free by registering at www duke-energy com Payment Advantage - Free Service, payment automatically drafts from your bank account. Enroll at www.duke-energy.com/paymybill or call 1-800-544-6900

Speedpay\* - Pay by phone 1-800-544-6900 with credit card or check a convenience fee will be charged

#### PAYMENT OF BILLS

In order to avoid paying a late charge, please mail your payment to Duke Energy several days before the due date. Or, if you prefer, you may pay by phone through Speedpay, pay online with Paperless-Billing, or pay automatically through Payment Advantage Payments can also be made at a Pay Agant location. For more information about our bill payment options, please visit us at www.duke-energy.com.or call 1-800-544-6900.

Disconnection of your utility service(s) will not result from failure to pay any non-tariffed or non-regulated products or services

Under state law, the amount you are being billed for gas includes: (1) 4 89% State Excise Tax. (2) natural gas distribution taxes that have been in effect since 2001 and are currently at 5 91593 for the first 1,000 CCF, \$,00877 for the next 19,000 CCF and \$,00411 for all additional CCF and, (3) Assessments to assist in the support of the operations of the PUCO and the Office of the Consumers Coursel that have been in effect since 1012 and 1977 respectively

Under state law, the amount you are being billed for electric includes: (1) kilowatt-bour taxes that have been in effect since 2001, and are currently at \$ 00465 for the first 2,000 kWh. \$ 00419 for the next 13,000 kWh and \$ 00363 for all additional kWh and, (2) Assessments to assist in the support of the PUCO and the Office of the Consumers Counsel that have been in effect since 1912 and 1977 respectively

#### EXPLANATION OF BILL LANGUAGE

(The following terms will not appear on every bill)

CCF	Gas usage, measured in hundreds of cubic feet.	
CR	Credited amount	
Current Charges (Gas and Electric)	Total of all charges based on usage during the current billing period for gas and electric services.	
Customer Charge	The fixed monthly basic distribution charge to partially cover costs for billing, maler reading, service line maintenance, and equipment.	
Delivery Charges (Electric)	Charges for the operating expenses of delivering energy.	
Delivery Riders (Electric)	Charges to recover various costs associated with Ouke Energy's electric operations and to fund Onto energy-related programs.	
Distribution - Energy Charge	Charge for the use of local wires transformers, substations, and other equipment used to deliver electricity to your home/business	
Early Return Premium	A premium paid for early return to the standard service offer.	
Estimated (E) and Actual Readings	An actual reading is a reading we take from your meter. On the months we are unable to read your meter, we calculate your bill based on your past usage. Adjustments may be needed later, when we take an actual mater reading. If you would like to read your own meter to avoid estimated bills please call us	
Fixed Delivery Service Charge	The fixed costs for delivering gas, which do not change with usage	

Gas Cast Recovery	The GAS COST RECOVERY (GCR) rate is the cost (per 100 cubic feet) of gas we purchase from our suppliers. This rate varies periodically as gas prices to us increase or decrease. Ouke Energy makes no profit on this charge since it is based on the actual costs we pay our suppliers for the gas we purchase and read!. The GCR rate is approved by the Public Utilities Commission of Otio	
Generalion Charges	Charges associated with the production of electricity	
Kilowast-hour (kV/h)	The unit of measure for the electricity you use For example, you use one kWh of electricity to light a 100 walt light bulb for 10 hours.	
Late Payment Charge	A 1.5% late charge is added to the overdue amount of the regulated portion of your hill if you do not pay by the bill due date.	
Meter Multiplier	A factor that the meter reading usage is multiplie by in order to obtain the correct energy usage	
Rate	Code that identifies the gas delivery or electric distribution billing tariff used to calculate the bill	
Rider AAC	Charges to recover changes in environmental compliance, homeland security and tax costs	
Rider FPP	Charges to recover the cost of fuel and purchase power.	
Rider TCR	Charges to recover transmission costs assessed by the regional transmission organization.	
Supplier Charges	Charges from a Gas and for Electric Supplier other than Drike Energy.	
Usage	Amount of energy used during the billing period	
Usage-Based Charge	Charges to recover various costs associated will Duke Energy's gas operations and to fund Ohio energy-related programs.	

#### BILLING OR SERVICE INQUIRES OR COMPLAINTS

If you have a question or complaint about your bill or service, call us at (513) 421-9500, or from a toll area call 1-800-544-6900. Persons who have a hearing impairment may call our TDD/TTY toll free number, 1-800-752-3254. You may also write to our Customer Services Department at P.O. Box 960, Mail Drop 309C. Cincinnali, 45201. In addition, you may contact us by fax at (513) 287-2376, or by e-mail at www.duke-energy.com.

If your complaint is not resolved after you have called Duke Energy Ohio, or for general utility information, residential and business consumers may contact the Public Utilities Commission of Ohio for assistance at 1-800-685-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.puco.chio.gov

Residential customers may also contact the Ohio ConsumersCounsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at <a href="https://www.pickoco.org">www.pickoco.org</a>.

To obtain information about competitive gas offers, visit www.puco.chip gov or call 1-800-299-7271

**BUSINESS HOURS** OFFICE HOURS: Cincinnati - 8:00 a.m. - 5:00 p m. Monday - Friday

SERVICE EMERGENCY NUMBERS Gas Trouble - (513) 651-4466 or 1-800-634-1300 Electric Trouble - (513) 651-1182 or 1-800-543-5599

🖒 DukeEnergy.

Name	Service Address	Account Number
Kristian Valenti	9599 Lanslord Dr Cincinnati OH 45242	3460-0198-22-1

PRICE TO COMPARE. In order for an average residential customer to save money, an electric supplier must offer a price lower than 9.43 cents per kWh. Your Price to Compare may be different based on your usage. Visit www.duke-energy.com to calculate your individual Price to Compare or contact Duke Energy for a written explanation.

Explanation of Current Charges					
Gas Meter -	000538492	Duke Energy Rate RS - Residential Service			
CCF Usage -	29	Fixed Delivery Service Charge	\$ 25.33		
Aug 25 - Sep 24 30 Days		Usage-Based Charge 29 CCF @ \$ 0.03272800 Gas Delivery Riders Gas Cost Recovery	0.95 7.20		
		29 CCF @ \$ 0.66059720	19.16	\$ 52.64	
		Total Current G	as Charges	\$ 52.64	
Electric Meter -	046287949	Duke Energy Rate RS - Residential Svc-Summer			
kWh Usage - Aug 25 - Sep 24	2,220	Distribution-Customer Chg Delivery Charges	\$ 5.50		
30 Days		Distribution-Energy Chg 2.220 kWh @ \$ 0.02212600 Delivery Riders Total Delivery Charges Generation Charges	49.12 25.45 \$ 74.57		
		Generation Energy Chg 1,000 kWh @ \$ 0.04234500 1,220 kWh @ \$ 0.05626500 Rider FPP Rider AAC Rider TCR	42.35 68.64 85.95 22.83 11.36		
		Total Generation Charges	\$ 231.13	311.20	
		Total Current Electi	ic Charges	\$ 311.20	

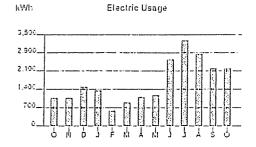
Explanation of Prior Month(s) Charges					
Gas Meter -	000538492	Duke Energy Rate RS - Residential Service			
CCF Usage -	26	Fixed Delivery Service Charge	\$ 25,23		
Jul 27 - Aug 25 29 Days		Usage-Based Charge 26 CCF @ \$ 0.03272800 Gas Delivery Riders Gas Cost Recovery	0.85 6.99		
		26 CCF @ \$ 0.68734420	17.87	\$ 51.04	

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Name		Service Address		count Number
Kristian Valenti	ages or year to be a second of the second of	9599 Lansford Dr Cincinnati OH 45242	3	460-0198-22-1
Gas Meter -	000538492	Duke Energy Rate RS - Residential Service		
CCF Usage - Jun 25 - Jul 27	35	Fixed Delivery Service Charge Usage-Based Charge	\$ 25.33	
32 Days Gas		35 CCF @ \$ 0.03272800 Gas Delivery Riders Gas Cost Recovery	1.15 7.61	
	000538492	35 CCF @ \$ 0.68744910	24.06	\$ 58 15
CCF Usage - May 26 - Jun 02	0	Duke Energy Rate RS - Residential Service		
7 Days		Fixed Delivery Service Charge Usage-Based Charge	\$ 25.33	
Meter - CCF Usage -	000538492 32	Usage-Based Charge 32 CCF @ \$ 0.03272800 Gas Delivery Riders Gas Cost Recovery	1.05 7.06	
Jun 02 - Jun 25 23 Days		32 CCF @ \$ 0.63028400	20.17	53.61
<ul> <li>Meter Change</li> </ul>				
		Total Prior Ga	s Charges	\$ 162.80

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CCF	Gas Usage
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Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill Total Usage Avarage Usage

175 15

Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill. Total Usage 2 Average Usage

21.000 1,753

	OCT	NOV	DEC	JAN	FEG	MAR	APS	MAY	MUL	JUI.	AUG	SEP	OCT
Gas	:5	2-	C	5	C	c	C		30	39	24	26	29
Electric	1,114	1,106	1.524	1,255	629	64.	1,149	1,214	2,572	3.309	2.765	2 220	2,220
1			i										

#### Deters Associate 2

From: danny miller <funnydust14@yahoo.com>
Sent: Thursday, December 02, 2010 2:13 PM

To:Deters Associate 2Subject:Re: Duke Energy

On the night of the fire, a woman living in unit#33 lit a cigarrete which caused the initial explosion From what I understand(I am not one hundred percent), Duke was at the complex to light a piolet light either that day or the day prior. The woman alledgedly called Duke to report a gas smell and she was told that it had already been taken care of. We later found out that an untapped gas line was the cause of the explosion. She lived in unit 33, and I lived in unit 31. All I remember is hearing a blast, my dog barking, and a woman yelling "My hand, my hand". The next thing I knew was there was glass on the ground and two of my neighbors and a police officer telling me to get out immediately. Five to ten minutes later almost all ten units were engulfed in flames. As far as Duke is concerned, I'm not sure if they are taking responsibility for the blaze, but I do know that the fire was ruled an accident. My wife and I spoke to several others and it was said that the building was full of violations. Between Duke and Steeplechase, I'm not totally sure which one is responsible. Please let me know if there is anything I can do to make things more clear for you and I will do my best to answer any questions that you may have. Thank you so much for your immediate reply, and I look forward to hearing from you soon' Danny Miller

--- On Thu, 12/2/10, Deters Associate 2 < <u>D. Associate 2</u> (a eric deters. com > wrote:

From: Deters Associate 2 < <u>DAssociate2@ericdeters.com</u>>

Subject: Duke Energy

To: funnydust14@yahoo.com

Date: Thursday, December 2, 2010, 10:02 AM

I'm interested. Can you email me more details? What are the details against Duke?

Eric Deters

Dut

#### Deters Associate 2

From: Larry Miller < Imillerdrummer@gmail.com > Sent: Tuesday, December 28, 2010 2.21 PM

Total Associate 2

To: Deters Associate 2

Subject: Re: Duke

HEY,Mr Deters they turned the electric back off again just now and for no reason! The pole truck driver told me they are playing games! I need some help are bill is paid up and I'm sitting here again with no power! I have called to waiting a response from Duke!

On Wednesday, December 22, 2010, Larry Miller <a href="millerdrummer@gmail.com">millerdrummer@gmail.com</a>> wrote:

> They told me there was no work order for it to be turned off that we always pay are bill on time and had great credit with them! They sent a meter reader to turn it on and told that it was turned at the pole! So he couldn't turn it on! He had to tell them that a pole truck would be needed! So I went with out electric and no heat from 11:15 am til 3:05! When driver with the pole truck got finished I asked him how they can do this to paying customers! He said they do it all the time! Said this is how they get a reading on a meter! I said they have a key to the side door to get in!

> On Dec 22, 2010 9:04 AM, "Deters Associate 2" < <u>DAssociate2@ericdeters.com</u>> wrote:> They gave you no reason why they turned off?

>>

>>

>>

>> Eric Deters

>>

>

>

- -

Larry Miller Operations Night Light Services Inc. 1719 Dana Ave. Unit S Cincinnati, Ohio 45206 513-406-8839 Jun



Auotheys Licensed in

Kennicky-জান্য Miller <lmillerdrummer@gmail.com> and Florid/Pednesday, December 22, 2010 9:14 AM

To Attorneys At Law

Deters Associate 2

Subject: Deters Charles T. Lester, Jr.

Re: Duke

Geoffrey P. Damon Diane M. Brown

The model that here was no work order for it to be turned off that we always pay are bill on time and had great creditive of the last the pole. They sent a meter reader to turn it on and told that it was turned at the pole! So he couldn't turn it on! He had to tell them that a pole truck would be needed! So I went with out electric and no heat from 11:15 am til 3:05! When driver with the pole truck got finished I asked him how they can do this to paying customers! He said they do it all the time! Said this is how they get a reading on a meter! I said they have a key to the side door to get in!

On Dec 22, 2010 9:04 AM, "Deters Associate 2" < <u>DAssociate2@ericdeters.com</u>> wrote:

> They gave you no reason why they turned off?

> >

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> Eric Deters

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21-Mar-2011 08:11

Date: 03-21-2011 08:11:47

Page 1 (5)

BULLDOG'S ROADHOUSE MARCH 12, 2011

Settlement Seller: 1

ERIC DETERS

BULLDOG'S ROADHOUSE

Page: 1

	Item	Description			
	1	BUCKETS	Price	Qty	Total
	î			1	
	3	BUCKETS		1	10.00
	4	DISPENCER		1	80.00
	5	MIXER		1	10.00
		SALT, PEPER SILVERWARE		1	45.00
	6	UTENSEL		- 7	10.00 60.00
	7	UTENSEL	Sold with	item 6	00.00
	8	OLEMPET	Sold with		
	9	SPOONS TOOTHPIC TRAYS		1	22.50
	10	KNIVES	Sold with	item 9	22100
	11	MASON JARS, BAGS		1	10.00
	12	POS SYSTEM ALL		1	150.00
	13	SMALL SINK		1	50.00
	14	TRU 2 DOOR COOLER CHEST		1	400.00
	1.5	TRU Z DOOR COOLER CHEST		1	400.00
	16	MISC BASKETS		1	1.00
	17	CONTINENTAL 3 DOOR COOLER		1	500.00
	18	SUPREME TABLE		1	35.00
	19	4 BUCKET BAR SINK		1	200.00
	20	TENDER 2 DOOR CHEST COOLER		1	275.00
	21	S/S ICE BUCKET		1	70.00
	22	BEER DISPENSER		1	150.00
	23	BRASS RAIL		1	150.00
	24	WOOD DISPLAY CABINET		1	70.00
	25	GLASSES		1	45.00
	26	GLASSES		1	20.00
	27	GLASSES		1	20.00
	28	GLASSES		1	50.00
	29	SERVNG TRAYS	Sold with	item 28	405 00
	30	5 BOOTH SEATS		1	425.00
	31	5 TABLES		1 1	300.00
	32 33	10 TALL BAR CHAIRS TALL TABLES		1	340.00 90.00
	34	TALL TABLES		1	
	35	TALL TABLES			90.00
				1	90.00
•	36	TALL TABLES		1	90.00
	37	TALL TABLES		1	90.00
	38	TALL TABLES		1	90.00
	39	TALL BAR CHAIRS		1	
	40	TALL BAR CHAIRS		1	250.00
	24A	BULLDOG SIGN		1	250.00
	41	TALL BAR CHAIRS			5.00
	42	TALL BAR CHAIRS		1	250.00
	43	4 TALL BAR CHAIRS		1	250.00
		17.000		1	250.00

21-Mar-2011 08:11

Dete: 03-21-2011 08:11:47

Page 2(5)

BULLDOG'S ROADHOUSE MARCH 12, 2011

Settlement Seller: 1

ERIC DETERS

BULLDOG'S ROADHOUSE

Page: 2

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	44	4 TALL BAR CHAIRS	The files first 1988 that man ages that then says (1981 caps seen tops did	1	250.00
	45	TV RACK SYSTEM ALL		1	250.00 75.00
	46	5 TALL TABLES		1	75.00
	47	5 BOOTH SETS		1	525.00
	48	MILLER LIGHT SIGN		ī	125.00
	49	MILLER LIGHT SIGN		1	175.00
	50	UP TO 40 WOOD CHAIRS	210.00	10	2,100.00
	51	5 FOLDING TABLES		1	175.00
	52	12 FOLDING TABLES		1	450.00
	53	12 FOLDING TABLES		1	450.00
	54	12 FOLDING TABLES		1	450.00
	55	12 FOLDING TABLES		1	450.00
	56	UP TO 21 CHAIRS	20.00	20	400.00
	57	4 TABLES		1	80.00
	58	5 PICNIC TABLES	70.00	4	280.00
	59	FOLDING CHAIRS		1	5.00
	60	SIGNS ON WALL OUTSIDE		1	20.00
	60A	DISH		1	140.00
	60B	TRAY STAND		1	25.00
4	171	JUNK BOX		1	1.00
	61	4 PARK BENCHES OUT FRONT		1	140.00
	62	BEER SIGN		1	150.00
	63	BULL DOG SIGN		1	30.00
	64	GUM BALL MACHINE		1	250.00
	65	TRAY STANDS		1	10.00
	66	ENTRY SIGN		1	30.00
*	67	CONDEMENT HOLDERS		1	45.00
	68	CONDEMENT HOLDERS	•	1	45.00
	69	8 TABLES	70.00	5	350.00
	70	LIGHT		1	10.00
	71	KARAOKE MACHINE	144	1	550.00
	72	SPEAKER SYSTEM	Sold with		185.00
	73	2 HANGING SPEAKERS		1	600.00
	74	SPOT LIGHTS AL	- 5 5 1 1 1		
a	75	DJ ITEMS	Sold with		95 00
	76	2 AIR CLEANERS		1	25.00
*	78	3 BOOTH SETS		1	1,000.00
	80	S/S TABLE	,	1	100.00 225.00
	80A	BENCH TABLE		1 1	80.00
	61A	2 BENCHES		1	30.00
	61B	CIG		1	60.00
	81	RED BULL COOLER		1	25.00
	82	COOLER		1	100.00
	84	s/s warming table	_	7	100.00

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## 21-Mar-2011 08:11

Page 3(5)

Date: 03-21-2011 08:11:47

# BULLDOG'S ROADHOUSE MARCH 12, 2011

Settlement Seller: 1

ERIC DETERS

BULLDOG'S ROADHOUSE

Page: 3

	Item	Description	P	rice	Qty	Total
	85	COKE GLASS			1	35.00
	86	BUN COFFEE POT			1	55.00
	87	ICE TEA BREWER			1	35.00
	88	HATCO WARMER			1	40.00
	89	DISHES			1	30 00
	90	S/S WORK TABLE			ī	150.00
	91	TOASTER			3.	30.00
	92	DISHES			1	140.00
	93	S/S WORK TABLE			1	150 00
	94	SINK & GARBAGE DISPOSAL			1	125.00
	96	DISH WASHER				200.00
	97	ALUM RACK				20.00
	98	SHELF CONTENTS			i	50.00
	99	S/S TABLE			ī	50.00 100.00
	100A	•			ī	20.00
	101	2 WARMER MICROWAVES			î	20.00 150.00
	102	REFRIGERATED MAKE UP TABLES			i	130.00
	103	S/S WORK TABLE			1	100.00
	104	S/S TABLE			1	125.00
						45.00
	105	S/S MAKE UP TABLE			1	400.00 125.00
	106	GAS 6 BURNER STOVE				
	1.07	s/s work table			1	85.00
	108	ALTO SHAM WARMER			1	80.00
	109	TRUE GRILL TABLE			Î.	100.00
	110	FLAT TOP GRIDDLE			1	200.00
	111	IMPERIAL GAS FRYERS			1	225.00
	112	IMPERIAL GAS FRYERS			1	225:00 225.00
	113	IMPERIAL GAS FRYERS			1.	225.00
	114	IMPERIAL GAS FRYERS			1	220.00
	115	WARMER			1	60.00
	116	S/S TABLE			1	60.00
	117	WARMER			1	50.00
	118	DASANI REFRIGERATOR			1	150.00
	119	PLASTIC PANS			1	20.00
	120	S/S PANS INSERTS			ī	60.00
	121	S/S PAN INSERTS	Sold	with		
•	122	S/S PAN INSERTS S/S PAN INSERTS	Sold	with	item 120 item 120	
	123	S/S PAN INSERTS	Sold	with	item 120	
	124	S/S PAN INSERTS	JOIG (	- T 011	1	110.00
	125	S/S PAN INSERTS	9014	71 th	item 124	TT0.00
	126	S/S PAN INSERTS			item 124	
	127	S/S PAN INSERTS			item 124	
	128	S/S PAN INSERTS			item 124	
	128A	OLD EURI INDEULO				
	128A		Sorg A	NJ.EN	item 124	

Page 4(5)

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21-Mar-2011 08:11

Date: 03-21-2011 08:11:47

BULLDOG'S ROADHOUSE MARCH 12, 2011

Settlement Seller: 1

ERIC DETERS BULLDOG'S ROADHOUSE

Page: 4

	Item	Description		Price	Qty	Total
plus del 130 km nos son dels 800 Mp (pp =	129	S/S PAN INSERTS	Sold	with	item 1	.24
	130	S/S PAN INSERTS	Sold	with	item 1	.24
	131	S/S PAN INSERTS	\$old	with	item 1	.24
	132	2 STANDS			1	5.00
	133	4 S/S SERVING TRAYS			1	60.00
	134	S/S GRILL TABLE			. 1	50.00
	135		Sold	with	item 1	34
		IMPERIAL 6 BURNER GAS STOVE	o, ia	,	1	525.00
	136	S/S OVEN			ī	60.00
	137	S/S TABLE			î	70.00
	138	RACKS			î	200.00
	139				1	80.00
	140	CRESCOR ALUM CABINET			1	10.00
	141	CART			1	
		SHELF				30.00
•	142	BUG LIGHT			1	10.00
	143	BREAD RACK			1	10.00
	144	ALUM CART & TRAYS			1	30.00
	145	ICE MACHINE			1	125.00
	146	ALUM POTS			1	20,00
	148	ALUM POTS			1	40.00
	150	ALUM POTS			1	10.00
	152	MIXER			1	70.00
	1.53	SCALES			1	12.50
	154	TORKEY MEAT SLICER			1	225.00
	155	BOWLS			1	20.00
	156	PANS	Sold	with	item 1	55
	157	FRY PANS	Sold	with	item 1	155
	158	SALAD MIXER	-		1	55.00
	159	SLICERS	Sold	with	item 1	
	160	SLICER	0020		1	50.00
	161	VACUUM			ī	5.00
	162	ALUM RACK			1	100.00
		HOBART MIXER			1	550.00
					1	
	164 165	OIL SEPERATOR BENCH			1	100.00
	166	MATTS .			1	10.00 15.00
•					1	
	TOSA	WATER BUCKET			1	12.50
		Items	: 169	Amo	ount:	22,539.50
	Comm	ussion at 10.000%		2,2	253.95	
	ADVE	RTISING		2,0	00.00	*
		I	ess ad	iustme	ents:	-4,253.95

Net due to seller: 18,285.55

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BULLDOG'S ROADHOUSE MARCH 12, 2011

Page: 5

ERIC DETERS Settlement ERIC DETERS
Seller: 1 BULLDOG'S ROADHOUSE

Thank you for your business!

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